



# Automatic Systematic

**Voiceflex launches automatic failover**  
**Every company needs a disaster recovery plan in place**  
**What happens if ?**

- The building catches fire?
- The telephone system falls over?
- The router falls over?
- The broadband falls over?

If connected to ISDN you call BT and they forward your DDI range to one number

## **Voiceflex option 1 Automatic failover 24/7**

You pre-program the customer requirements on the voiceflex portal, each DDI number can be sent to a different telephone number, not only to one number like BT.

If voiceflex don't see a constant response from the telephony application we redirect the calls. As soon as a the response starts again the calls are routed back to the telephone application.

This application is chargeable at £50.00 set up £6.00 per SIP trunk per month (normal margins apply)

## **Voiceflex option 2 Manual Rerouting**

The customer calls you with a problem; you log on to the voiceflex portal and manually change the call routing. When the fault is fixed you manually log back on to the portal and change the settings

This application is free of charge

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